



Access Statement

Introduction

We aim to ensure that all visitors to The Old Bakery are able to enjoy their stay. We try to cater for the needs of all our guests so far as is possible and practicable.

This statement is designed to provide guests with as much information as possible about our facilities, services and layout of the premises to enable them to ascertain whether we can meet their requirements. However, we would urge any guests with specific requirements, to telephone us on 01379 676492 to discuss individual needs before making a reservation.

All facilities on offer are within this document and if not referred to, either in this statement or on our website generally, they are not provided.

Pre-Arrival

- Enquiries and reservations can be made by telephone, fax, e-mail or post, contact details are included at the end of this document.
- We are happy to provide printed information on our facilities in large print on request.
- Due to our rural location public transport services are limited. The nearest rail station is in Diss (about 10 minutes by car) there are one or two bus services per weekday - please contact us if you would like more details.
- We are situated in the heart of the village adjacent to the village green. The village offers two pubs, a post office and general store, hairdressers and a small courtyard with craft businesses all within a couple of minutes walk.
- The local taxi service, ALM Taxis, has wheelchair accessible vehicles.
- There is a shop-mobility facility in Norwich (approximately 30 minutes by car).

Arrival & Car Parking Facilities

- We have off road parking and can accommodate up to five cars on our frontage.
- Parking is **not** in marked bays although we will ensure that those with mobility needs are able to park adjacent to the front door.
- There is also a free public car park a few yards away.
- All cars are parked at owners own risk.
- The surface of our car park is fine gravel on a tarmac sub-surface, there is a concrete path adjacent to the property leading to the front door.
- We are always pleased to assist guests who need help with their luggage.
- There is lighting to illuminate the parking area however this does get switched off overnight. If we are aware that guests have not returned, or are requested to do so, we will leave lights on.

Main Entrance and Reception

- The front door is 84cm wide.
- There is a small single step down as you enter the front door in to a small lobby. The step is 6cm high, the lobby is 1.85m x 1.5m. To proceed from this lobby to the Sitting Room requires a 45-degree turn.
- There is a second small step down from the lobby as you enter the Guest Lounge that also acts as our reception area. The step is 6cm high, the door to the Sitting Room is 93cm wide, the Sitting Room is 5.2m x 6.5m.
- The front door is always locked, guests are given a key on arrival.
- The front door bell is sited 1.3m above the ground.
- There are seats available for use whilst checking in.
- The Barley Room is accessed directly from the Guest Lounge.
- Stairs lead from the front entrance lobby to the Oak Room and Harvest Room.
- Stairs also lead from the Guest Lounge to The Granary Room, Mill Room and provide further access to The Harvest Room.

Public Areas - Hall, Stairs, Landing, Corridors etc.

- Public areas are carpeted with the exception of the office which has a laminate floor.
- Access to the rear Garden is through the office the width of the door to the garden is 95cm and requires two steps down to a paved path.
- The stairs to the Granary/Harvest/Mill Rooms are carpeted. There are 13 steps in total. The first 3 steps are straight and measure 18cm high and 25cm deep. The next 6 steps turn 180-degrees, they are the same height as the first 3 steps, 57cm at their widest point and taper to the centre point. There are then a further 4 straight steps, these are the same height and depth as the lower straight steps these lead to a small landing, there is a handrail on the stairs. There is a further staircase to the Mill Room with a 90 degree turn at the bottom and top.
- The stairs to the Oak/Harvest Rooms are very old and consequently do not meet modern standards. There are 11 steps in total, all are wedge shaped completing 180-degree turn through the entire flight. The steps are 20cm in height and measures 36cm at it widest point tapering to the centre point, there is a handrail on the stairs, these stairs lead to a small landing.

Guest Lounge

- The Guest Lounge is situated on the ground floor and measures 5.2m x 6.5m, access is described above.
- There is a choice seating of different styles and heights.

Breakfast Room

- The Breakfast Room measures 5.2m x 5m, is situated on the ground floor and leads off of the Guest Lounge.
- Tables are 75cm high and have legs positioned at the corners.

Bedrooms

- **The Barley Room** is situated on the ground floor with access off the Guest Lounge. There is a ramped change in floor levels prior to the Barley Room, the door to the room is 75cm wide, has a lever door handle and opens inwards.

The Barley Room measures 5m x 5.2m and has an en-suite shower room measuring 1.75m x 2m with the door opening inwards. The opening to the shower is 50cm wide with a step up measuring 7cm. The bathroom fittings are slightly higher than standard making them more accessible and tap has a lever to turn it. There are grab rails beside the toilet and in the shower.

The Barely Room has been designed to comply with National Accessible Scheme M1 standards.

- **The Oak Room** is accessed via a single step 16cm in height, the door is 65cm wide and opens inwards. The room is 5.1m x 5.2m (maximum) and has an en-suite shower room that measures 1.3m x 2.6m (maximum). The en-suite shower door is 66cm wide and opens outwards, the opening to the shower is 48cm wide with a step up measuring 21cm.

- **The Harvest Room** is accessible via two separate staircases as described earlier. From the front stairs there is a step 14cm in height, the door is 68cm wide and opens inwards. From the main staircase there is no step in to the room, the door is 74cm wide and opens inwards. The room is 4.9m x 5.3m (maximum) and the en-suite bathroom measures 1.7m x 2.8m. The en-suite bathroom door is 70cm wide and opens inwards, there are grab handles on both sides of the bath and the side of the bath is 52cm high.

- **The Granary Room** door is 76cm wide and opens inwards. The room is 5m x 4.5m (maximum) and has an en-suite shower room 2.1m x 1.6m. The en-suite shower door is 69cm wide and opens inwards, the opening to the shower is 47cm wide with a step up measuring 21cm.

- **The Mill Room** door is 70cm wide and opens inwards. The room is 5.45m x 4m and has an en-suite shower room 2.75m x 1.9m. The en-suite shower door is 70cm wide and opens outwards, the opening to the shower is 63cm wide with a step up measuring 22cm.

Grounds and Gardens

- There is a garden to the rear of the property that is accessed from the house through the Office.

- Level access to the garden is only possible going out of the front door and through a side gate.

- There is a covered Garden Room available for guest use that is accessed by a step 20cm in height.

Additional Information

- Fire evacuation procedures are included within each guest bedroom.
- The property is protected by a system of inter-linked detection devices.
- An ancillary device to alert those who have impaired hearing of the alarm activation is available.
- We are happy to cater for special diets when advised in advance of arrival.

Address:

The Old Bakery
Church Walk
Pulham Market
Diss
Norfolk
IP21 4SL

Telephone: 01379 676492

Fax: 01379 676492

Email: info@theoldbakery.net

Website: www.theoldbakery.net

Hours of operation: Check-in from 15:00hrs on day of arrival, checkout by 11am on day of departure. Guests are welcome to come and go as and when they please throughout their stay.

Emergency number: All Emergency Services - 999

Local public transport numbers: Travel Line East Anglia - 0871 200 22 33

Railway Help Line - 0800 028 28 78

Local accessible taxi number: ALM Taxis - 01379 608602

We welcome your feedback to help us continually improve if you have any comments please phone 01379676492 or email info@theoldbakery.net

Revised : January 2012